

**Subject:** Re: Fwd: Re: Magazine  
**From:** Justin Salter <Justin [REDACTED]>  
**Date:** 11/3/17, 5:37 PM  
**To:** "tranquiltrims [REDACTED]" <tranquiltrims@[REDACTED]>, Joshua Sibelius <advertising@[REDACTED]>, David Ross <editor@[REDACTED]>

We apologize that you're not comfortable. I've pulled your ad and article from the magazine, and will have a full refund issued. Your article will remain on our website.

We were happy to hear that you've been receiving calls resulting from the original article David wrote. We received calls here at the office from readers asking for duplicate copies of the article, and your phone number. We wish you great success with your new business.

Justin

On 11/3/17 5:29 PM, Joshua Sibelius wrote:

Please follow up

----- Forwarded Message -----

**Subject:** Re: Magazine  
**Date:** Sat, 4 Nov 2017 00:08:43 +0000 (UTC)  
**From:** tranquiltrims@[REDACTED] <tranquiltrims@[REDACTED]>  
**To:** Joshua Sibelius <advertising@[REDACTED]>

Joshua,

I don't feel comfortable with how things are playing out. At this point, I'd like to pull my Winter ad. I would like a full refund.

Thanks,

Cherise  
Tranquil Trims  
760-975-6611  
tranquiltrims@[REDACTED]  
[www.tranquiltrims.com](http://www.tranquiltrims.com)

On Tuesday, October 31, 2017, 12:55:58 PM PDT, Joshua Sibelius <advertising@[REDACTED]> wrote:

4:30 would work best that's our print day for the Times-Advocate.

Here to help

Joshua

On 10/31/2017 12:51 PM, [tranquiltrims@](mailto:tranquiltrims@) wrote:

Hi Joshua

Yes, thank you, I would like to see the finished version before it goes to print. I have a client this Thursday that I will finish up around 12 pm or so and can swing by Valley View to take a quick look at it before I leave the area for my next client. My next day available would be Tuesday, 11/7, anytime between 2:30 and 4:30 pm.

Let me know if either of those work...

Thanks,

Cherise

Tranquil Trims

760-975-6611

[tranquiltrims@](mailto:tranquiltrims@)

[www.tranquiltrims.com](http://www.tranquiltrims.com)

On Tuesday, October 31, 2017, 10:33:08 AM PDT, Joshua Sibelius <[advertising@](mailto:advertising@)> wrote:

Cherise, I really appreciate you openly talking to me. I don't want any hiccups with my Holiday Magazine. I'm taking these following measures to insure success. I would be more than happy to meet with you and show you the final document, prior to print. I will bring your document and compare it to the magazine. Files are sent to print so we can be proactive and there will be no room for surprises! We can meet at any time convenient for you. I send files to the Printer November 9th. We can meet at Valley View, or anywhere for a drink, or a snack!

Kind Regards,

Joshua